#### **MINUTES**

### STRATEGIC CONVERSATIONS: STRATEGIC PLANNING

SEPT. 25, 2024

### I. Welcome

- A. President Kathy Leibrand welcomed participants.
- B. Rules of engagement were repeated
  - 1. Use the chat feature
  - 2. Raise hand to speak
  - 3. Let everyone participate and speak
  - 4. Identify yourself when speaking
- C. Kathy gave a short recap of the previous conversation and announced that the powerpoint is available
- D. Kathy introduced Paula McReynolds, VC member who will speak on the Council's strategic planning process
- E. Kathy asked how many groups have a strategic plan: three said yes, but in various stages of completion; one said no, their group is too small.

# II. Presentation-Paula McReynolds

- A. The VC has been working on its strategic plan since last November focusing on how it can hep local groups while staying in alignment with the LAO plan
- B. How to start?
  - 1. Worked on Mission Statement by checking other examples, submitting anonymous ideas and working from there
  - 2. Mission Statement says who we are
  - 3. Then worked on Vision: who we are in the future
  - 4. Must be coherent, straightforward, in broad terms and with a future focus
  - 5. Next, Core Values: commitments and what we believe
  - 6. These help structure and planning
  - 7. VC chose leadership, collaboration, equality, education and change management
  - 8. Then went to Projects: steps to take to realize vision and mission
  - 9. VC chose to focus on Policies and Procedures, membership recruitment alternatives, reconfiguring of the Conference structure, a Volunteer Toolbox, marketing of the VC and education of volunteers
  - 10. Learnings: use metrics to measure success; clarity is essential; involve diverse voices; use inclusivity and collaboration; be flexible and adaptable; use data and feedback, strong leadership and effective communication; balance long-term goals with short term wins
  - 11. Notes and takeaways: it is an ongoing process; stress engagement; develop leaders
  - 12. Powerpoint will be available to share

## C. Q&A

1. How did survey work? Worked from experience, conference surveys and general issues. Another survey is in the works

- 2. Does size of group matter? Go through all the steps and adapt what works
- D. Closing
  - 1. Kathy asked if it was acceptable to publish contact information to the conversation group
  - 2. Next conversation will be October 2 with David Styers
  - 3. Closing and thank yous