Agenda



Midwinter Managers Meeting Agenda - Group 5-6

Constituent Liaison: Karen Yair

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Meeting Location: DoubleTree Suites by Hilton Hotel Detroit Downtown - Fort Shelby 525 W Lafayette Blvd, Detroit, MI 48226

Sunday, January 28, 2024

Group 5-6 – all times below are Eastern

12:00pm-6:00pm Registration

Crystal Ballroom Foyer - Conference Center Level

1:00pm-1:30pm Welcome & Introductions

Fort Miami - Conference Center Level

1:30pm-3:30pm Roundtable Discussions

Fort Miami - Conference Center Level

How are you doing? What's going well this season? And what are your biggest challenges? Come prepared to share and learn about today's hot topics, while building connections with your peers, in a discussion

led by your Group Officers.

3:30pm-4:00pm Break

4:00pm-5:30pm General Session: Meaning More to More People

Crystal Ballroom - Conference Center Level

For orchestras to build vibrant and sustainable futures, we must grow our communities of engagement and support. Traditional tools for achieving this include audience development, artistic planning, community engagement, civic engagement, fundraising, and education. At their core, these tools all contribute to the aspirational goal of *meaning more to more people* and they are most powerful when

used in combination.

Ellen Hill Zeringue (Vice President and Chief Marketing Officer, The Henry Ford) will lead a discussion with Karisa Antonio (Senior Director of Social Innovation and Learning, Detroit Symphony Orchestra), Randy Wong (President & CEO, Hawaii Youth Symphony), and Trent



Rash (Executive Director, The Missouri Symphony) to explore how orchestras can holistically pursue this critical goal.

5:30pm-6:30pm **Welcome Reception**

Terrace Room - Terrace Level

7:00pm Group Dinner (Optional, pay your own way)

Location TBD - please notify Courtney Millbrook if you'd like to join

Available Coffee

There will be complimentary coffee available by Registration at the following times: 12:30pm-1:30pm 3:20pm-4:20pm

Monday, January 29, 2024

7:30am-11:00am Registration

Crystal Ballroom Foyer - Conference Center Level

8:00am-9:00am Breakfast

Crystal Ballroom - Conference Center Level

9:00am-11:00am Visioning the Future

Fort Miami - Conference Center Level

Change is certainly in the air. How do we go about defining our organizations' futures, and setting strategies for a future that may look very different from the present? How do we uphold mission integrity, as the nature of our programmatic offerings changes? What are the implications for our financial models, and for the people who make up our organizations?

We will discuss these questions and more with Mark C. Wallace (President & CEO of the Detroit Riverfront Conservancy), who leads the reimagining of the public spaces and programming making up the

Detroit waterfront, under the banner "Bring Everyone".

11:00am-11:15am Break

11:15am-1:15pm **Building Board Engagement**

Fort Miami - Conference Center Level

As highly engaged executive leaders, we need equally engaged Board members to partner with. Yet a Board's trust in its Executive Director can often tip over into complacency. For EDs, the sense that our Board has checked out - and is governing by observation - can be not only isolating, but also damaging to the organizations we steer.



Join us for a session led by governance specialist <u>David Styers</u> (League Director, Learning and Leadership Programs) to refine the challenges we face, and to workshop new approaches to building and sustaining Board engagement.

1:15pm-2:00pm Lunch on your own

2:00pm-4:00pm: Staff Retention and Culture-Building

Fort Miami - Conference Center Level

While increasing turnover presents a challenge for all organizations, the burden of recruitment and onboarding new staff is especially heavy for those with the smallest staff teams. Where can we make investments today that will pay off tomorrow, in terms of staff commitment and motivation? And how can we leverage our assets in order to remain attractive to new and current staff members, in an age of hybrid work patterns and demands for rapid career

progression?

Join <u>Hannah Lozon</u> (Senior Director of Talent & Culture, Detroit Symphony Orchestra) for a presentation and discussion of practical

tactics that work.

4:00pm-5:00pm Cross-Constituency Midwinter Debrief – Group Officers Only

Fort Drummond - Conference Center Level

Available Coffee

There will be complimentary coffee available by Registration at the following times: 10:00am-11:15am 1:15pm-2:30pm

Generous support for the League's Midwinter Managers Meeting provided by:

The Wallace Foundation – Opening Session funder Boomerang Carnets | CIB – Sunday Evening Reception Sponsor Sametz Backstone Associates – General Support

Notice: It is important to keep in mind antitrust rules governing competition that apply to this group discussion. While the agenda for this group includes discussion of a variety of issues that are crucial to orchestras' planning and strategies, the goal is not to agree on a single approach to these issues. With the benefit of analysis and discussion, each orchestra will be able to decide independently what course of action is best for its own organization. We ask you to avoid comments that relate to your orchestra's current or future plans for *ticket or event pricing (actual ticket prices, discount amounts), bargaining (including collective bargaining agreements or with vendors), or compensation.*